

Purpose of this policy

This policy lays out the rules and guidelines for members in their communication within the forum for postings, PMs, emails and also their interaction with others outside of the forum in club related matters. By joining the club and taking part in club related activities the member is representing the club directly or indirectly. This means that the member is an ambassador of the club and any behaviour good or bad is a reflection on the club. The G4OC is linked to the G4 brand which belongs to Land Rover. The brand image is of particular interest to Land Rover and as such club activities and forum postings are visible to Land Rover and also at times monitored by Land Rover. Therefore members and the club need to recognise that this club is very different in many aspects to other Land Rover enthusiast clubs.

The purpose of the policy is to ensure that we maintain a friendly and cooperative environment for all members, where we can communicate openly, without causing friction or being insincere to each other. Indeed this is the case majority of the time, when exceptions do arise they will be dealt with swiftly.

Details

1. Members will choose their login id such that it cannot cause offence or be open to dubious interpretation.
2. Members are encouraged to exchange information and share experiences on all of the club and Challenge activities on the forum www.G4OwnersClub.com . The purpose is to share information and knowledge to many members at the same time, causing a many-to-many discussion. Therefore, the information and content of all communication has to be relevant and of general interest.
3. Members will address and communicate in a sincere, non-abusive and non-threatening manner, using language that is appropriate with the clubs image and values. Communication should not: cause the recipient to be belittled; be demeaning or be derisive.
4. The forum is not a place to have a rant or score points against another member or party. If an issue needs to be raised, then great consideration must be given as to how it is presented. It should be constructive in its nature and helpful to the recipient(s).

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5. The forum is not an instant messaging service. G4OC is a club for enthusiasts; it is a hobby and not a full time occupation. Members should respect that other members (including committee members) may not be able to comment or contribute expediently as wished for. The choice of communication method should be chosen to illicit a faster response, such as email or pm.
 6. Improper postings will not be tolerated and will be dealt with decisively. Such postings will be removed without any notice. The removal of postings will be decided by a minimum of 2 committee members, the Internet Officer and one other committee member.
 7. The nature of the improper posting may also cause the forum login to be suspended at the same time, if it is felt that there is further risk of misuse of forum facilities. The suspension of login will be decided by a minimum of 3 committee members, the Internet Officer and two other committee members, who will also notify the Chairman with an explanation for the suspension; the Secretary for the records.
 8. The Chairman will refer the issue to the whole committee and the committee will decide by simple majority approval as to the course of action to take. In severe cases or where a prolonged fractious communication is apparent, appropriate action will be taken such as expulsion from the club.